

GUIDE TO 1-YEAR LABOR CONTRACTS

PROCEDURE FOR REQUESTING SERVICE

Upon receipt of product, **CONSUMER** should **REGISTER** their **WARRANTY ONLINE** or by contacting the **CONSUMER CALL CENTER**



TO ENSURE THAT YOU RECEIVE PROMPT SERVICE, PLEASE PROVIDE THE FOLLOWING:

- Product model
- Serial number
- Date of purchase
- Contact information:
 - Contact name
 - Phone number
 - Email
- Detailed description of the problem

Note: Coverage begins on the date in which delivery to the customer is performed. The consumer must discontinue all use of the product immediately upon discovery of the problem. Service is for warranty items only and does not cover setup or wear and tear. Once the service time period has expired, additional fees will incur.



Consumer may contact his or her **PRIDE PROVIDER** indicating that service is required. Consumers can call the **CONSUMER CALL CENTER** to request service at **800-800-4258** or email **info@pridemobility.com**

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